

Refund / Cancellation Policy

Effective Date: 03/04/2026

This Refund and Cancellation Policy outlines the terms and conditions for payments made to Mother's Public School through our website mothers.edu.in.

1. Fee Payment Policy

- All fees paid through the website (including admission fees, tuition fees, and other charges) are considered final and non-transferable, except as stated in this policy.

2. Cancellation Policy

- Once a payment is made, it cannot be cancelled through the website.
- Any request for cancellation must be submitted to the school administration in writing or via official communication channels.
- Approval of cancellation requests is subject to school management policies.

3. Refund Policy

- Duplicate Payment: If a payment is made more than once for the same fee.
- Excess Payment: If an amount greater than the required fee is paid.
- Admission Withdrawal (if applicable): Refunds may be provided as per school rules.

4. Non-Refundable Cases

- Change of mind after payment
- Absence from classes
- Partial use of services
- Failure to attend after admission confirmation

5. Refund Process

- Approved refunds will be processed within 7–10 working days.
- Refunds will be credited through the original payment method or via bank transfer.
- Any transaction or processing charges may be deducted.

6. Payment Gateway Issues

- Please contact your bank first.
- If the issue persists, contact us with transaction details.
- Such cases are usually resolved within 5–7 working days.

7. Contact Us

- Email: motherspublicschool@mothers.edu.in
- Phone: 9853254641
- Address: Unit-I, Bhubaneswar